Miroslav Lovčinský

Profile

Senior program manager/projects lead with large infrastructure, pharma IT, software development and telco background.

Experiences with management of multiple distributed project teams combining on-shore/off-shore resources, vendors and partners. Experiences with work in multi-national regulated environment (SOX, GxP, …).

Successful delivery of large projects in pharma industry. Able to adjust the approach according to outer circumstances in order to assure successful delivery.

Proved record in implementing agile/SCRUM methodologies; process design and implementation experiences. Strong communication and stakeholder management skills. Able to work under stress and in continuously changing environment

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Professional history

MSD

2018, May – now
Assoc. Dir, Program/Project Management
Responsible for portfolio of projects in research IT area and management of team of project managers working on research and manufacturing IT projects-programs

2017, Oct – 2018, Apr
PMO Execution Lead
Lead of the Project Management Office in the Prague IT HUB. Process definition, implementation and management. Hiring and recruiting. Alignment with global PMO Organization.

2017, May – 2017, Sept
Senior Project/Program Manager
Management of the projects/programs in the area of Global Regulatory Affairs and Compliance portfolio for Merck Research Labs department. Scope and finance management, alignment with business

Novartis

2016, February – 2017, April
Projects Solution Manager
Accountable for management of portfolio in IAM (Identity and Access Management), Mobility and Infrastructure Security Services. Responsible for the projects setup and alignment of all stakeholders. Driving projects through approval process. Governance of the projects execution and acting as the escalation point for projects related issues.
Accountable for the project's budgets, senior stakeholder's management and proposing the structure and organization of projects delivery teams. Management of cross-projects risks and dependencies.

2013, June – 2016, January
Senior Project Manager
Project governance and management in the IAM infrastructure area. Accountable for up to 10 parallel projects from project setup and approval process via selection/recruitment of the project manager and the project team recruitment to financial closure and benefits review. Stakeholder and vendor management. Governance over the setup and coordination of distributed teams (US, Europe, Asia); working with off-shore partners; coordination of vendor's activities. Driving the implementation of the company and industry best practices through projects. Resolving inter-project issues and drive the projects teams to delivery..

Experiences

- Projects and programs portfolio management
- Project/program management of major IT, infrastructure and software development projects in regulated (pharma) environment (GxP, SOX, ...)
- Process design and optimization.
- Work in diverse international environment, management of distributed teams and partners
- Senior stakeholder management, pro-active vendor management
- Experiences with various project methodologies and work organization approaches including agile techniques (SCRUM, ...)
- Set-up and implementation of projects roadmaps
- Team management and development

Education

- PhD (in physics of molecular and biological systems), 1997 - 2001,

  Faculty of Mathematics and Physics, Charles University, Prague, Czech Republic

- University degree in physics (RNDr.), 2001,

  Faculty of Mathematics and Physics, Charles University, Prague, Czech Republic

Training and Certification

- Lean Six Sigma green belt
- Leading at the Frontline
- Certified Scrum Master
- PRINCE II Practitioner Certificate
- PMP training
- Change/Risk management
- Team motivation and facilitation

Language Knowledge

- English: professional
- Czech: native language
- Russian: basic

Acision (now Mavenir)

2006, September – 2013, May
Senior Project/Program Manager

Management of multiple project teams (35+ people) in geographically separated locations. Responsible for large telecommunications and messaging software projects delivery. Matrix reporting to United Kingdom and Netherlands. Responsible for end-to-end project delivery including agreeing project scope, implementation phase and follow up actions. Change and risk management.

Sun Microsystems (now Oracle)

2005, August – 2006, September
Software Engineering Manager

Management of team responsible for enhancements of naming tools in Solaris operating system (LDAP, NIS, …). Reporting to US based department manager. Setting up project roadmap, initializing and management of development projects. Coordination of work with other departments. Responsible for people management of the team – motivation, performance review, recruitment etc

LogicaCMG (now CGI)

2002, August – 2005, July
Project Manager, LogicaCMG s. r. o.

End to end responsibility for the management of major software engineering projects (SMS center, rating gateway, …). Agreeing and formalizing project scope. Regularly communicating project status and issues and highlighting exceptions. Management of project risks. Management and reporting on financial status of projects. Allocation and management of human and material resources. Coordination of projects with foreign partners.

2001, May – 2002, August
Software Engineer, Logica s. r. o.

Development of telecommunication software for GSM/3G networks. Prepaid sets, tariff management tools (work done in UK subsidiary), CBC&USSD server, billing systems.

Charles University

1999, August – 2001, August
Scientist, Low Temperature Laser Lab, Department of Chemical Physics and Optics, Faculty of Mathematics and Physics

Experimental work in area of low temperature laser spectroscopy, development of software for experiment control and data acquisition. Production of web presentations and applications.

Selected projects summary

Project/program name (Employer) Duration	Description	Role Responsibilities
MRL Analytics (MSD) May 2017 – Dec 2017	Implementation of the system for identification of potential targets for internal audits and enhancements of the audit management solution.	**Project Manager** Responsible for the scope, change and delivery management. Alignment with business stakeholders. Management of implementation teams.
External Users Management (Novartis) Nov 2015 – Apr 2017	The set of projects aimed to build the new identity federation service offering for internal customers.	**Projects Solution Manager** The end-to-end responsibility for the delivery from scope definition, via vendor selection (RFP process) up to handover of the service to operations
TOPAZ program (Novartis) Sep 2015 – Apr 2017	Large program whose aim is to increase the security of 80+ manufacturing sites by their on-boarding to newly designed and developed centralized infrastructure services (Identity and Access Management, Anti-malware protection, Patch management, Backup-and-Recovery solutions, Remote Access etc.)	**Infrastructure Services Single Point of Contact** Accountable for all interactions towards central infrastructure services department. Driving the development of the infrastructure architecture for manufacturing site, setup and roll-out of the implementation projects and on-boarding of sites to newly developed services.
Anti-malware Enhancements (Novartis) Feb 2016 – Nov 2016	Several projects with common goal of extension of the current central anti-malware infrastructure service offering and improve efficiency of provided services.	**Projects Solution Manager** Accountable for the overall projects delivery & update/adjustments of the projects roadmap in line with changing corporate environment. Senior stakeholder's management. Escalation point of contact.
Mobility Portal (Novartis) Jan 2015 – Aug 2015	Enhancement of the corporate phones management portal to extend cover additional platforms (iOS, Android) and provide additional features (self-service, password reset, device wipe-out, support for BYOM devices etc.)	**Project Manager** Organization of the project team, implementation of SCRUM methodology into the project. Acting as SCRUM master through the project execution.
Identity and Access Management Foundation Enhancements Program (Novartis) Aug 2013 – Dec 2015	The set of projects aimed to implement new Identity and Access Management service offering based on Oracle product suite. Migration of existing applications (300+) from current systems to new ones.	**Projects Delivery Lead** Responsible for setting; start-up and governance of the delivery projects (up to 8 projects in parallel) and overall projects budget. Central point of contact towards delivery projects teams. Setting up the projects team including hiring and on-boarding of resources.
Rating and Charging System (Acision) Sep 2011 – Jan 2013	Enhancements of the major company product in line with technology trends – VoIP/IMS features, QoS, Diameter, Policy control, … .	**Program Manager** Responsible for management of multiple projects delivering advanced features to international customers.

Project/program name (Employer) Duration	Description	Role Responsibilities
Charging Transfer (Acision) Feb 2010 – Aug 2011	Transfer of the several products from Bangalore subsidiary to Prague and Brno development centers. Setting up the size and structure of target teams. Follow up projects aimed at major rework of the key product	**Transfer Project Manager** End-to-end responsibility for all transfer activities including formation of the target development teams. Project management of the subsequent development project.
Advanced Messaging (Acision) July 2008 - Feb 2010	Development of initial release of new advanced value-added messaging services product by three geographically separated project teams – Prague (CZ), Brno (CZ), Richmond (USA).	**Project Manager** Overall project management. Management and coordination of all activities done by individual project teams. Ensuring the timing and quality of the deliverables.
Provisioning (Acision) May 2007 - Aug 2008	Design and development of new flexible provisioning software solution able to interwork and maintain/synchronize the data on multiple backend system.	**Project/Team Manager** Project management from requirements creation phase till on-site support. Alignment negotiations and coordination of the activities with other departments.
Naming Tools (Sun Microsystems) Sept 2005 - Aug 2006	Setup of the team in the Prague that takes over the responsibility maintenance and enhancements of naming tools.	**Software Engineering Manager** Responsible for setting up the roadmap (resulting in multiple development projects), people management of the team and coordination with other departments
MMSC Transfer (LogicaCMG) Feb 2005 – Jul 2005	Transfer of major software product from development center in Netherlands to Prague. Establishment of Prague team, assuring knowledge and infrastructure transfer, setup of working practices	**Project Manager** Responsible for all transfer activities: initial establishment of key contacts with NL office, identifying of local resource requirements (people, infrastructure), transfer project management.
SMSC (LogicaCMG) Jan 2004 – Jan 2005	Multiple development projects delivering new releases of SMS centre. Requirements gathering, implementation, testing, follow-up maintenance.	**Project Manager** Responsible for managing of development projects. These included development of new releases, interoperability and certification testing, interaction with customers
STC (LogicaCMG) Dec 2002 – Apr 2004	Several interlinked projects covering enhancements and integration of LogicaCMG product (rating engine) into Saudi Arabia Telecom (STC) mobile network. Projects included development of interfaces to billing systems (Ericsson, Siemens) and to traffic generators (SMSCs, VAT providers).	**Development Project Manager** Responsible for managing of projects development team. Negotiation of the interfaces with 3rd party products. Coordination of the engineering work. Arrangement and responsibility for execution of interoperability tests with partner products. Ensuring prompt support of on-site rollout activities and providing timely bug report analysis and fixes delivery.